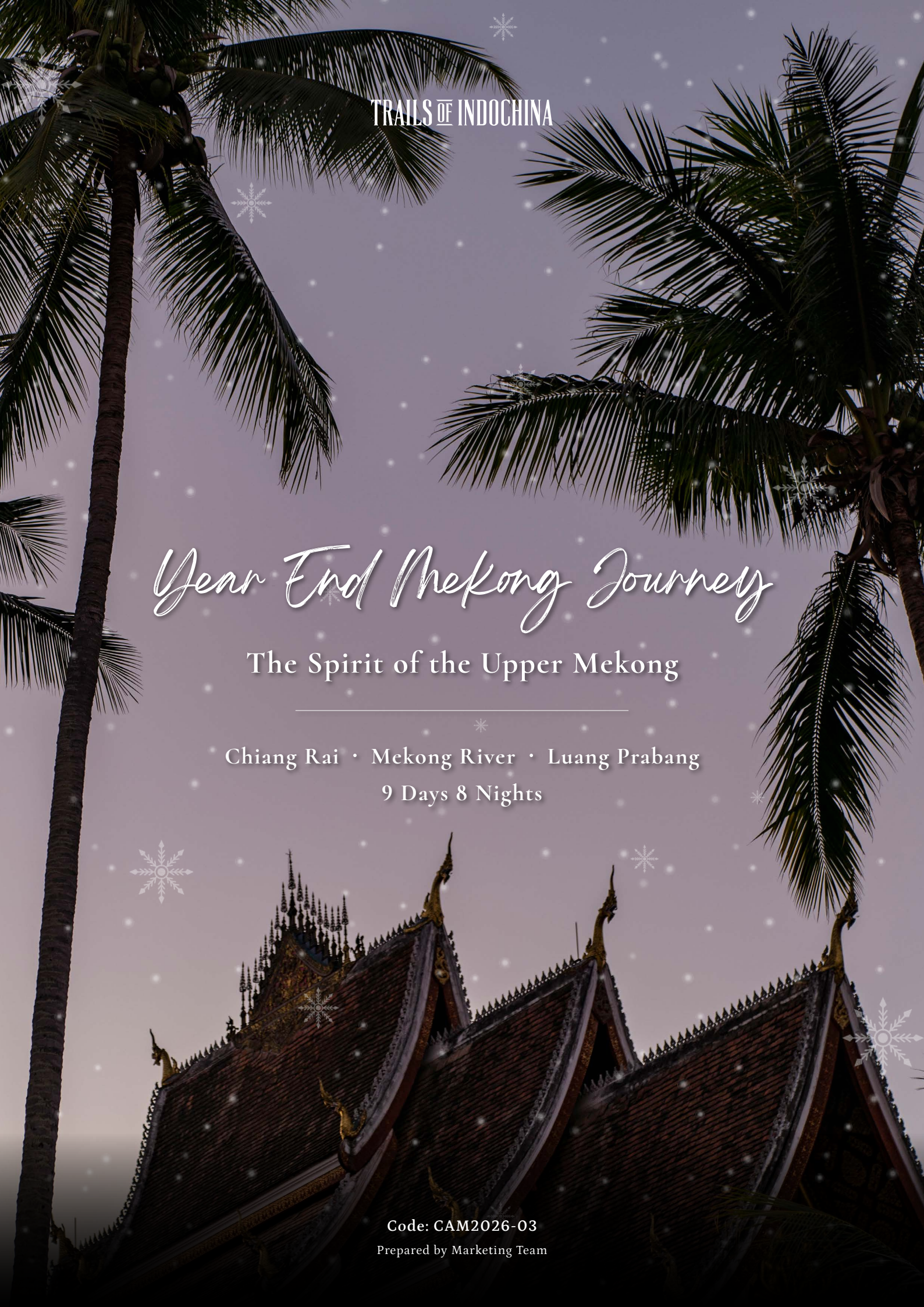


TRAILS OF INDOCHINA

Year End Mekong Journey

The Spirit of the Upper Mekong

Chiang Rai · Mekong River · Luang Prabang

9 Days 8 Nights

Code: CAM2026-03

Prepared by Marketing Team

ABOUT US

Founded in 1999, **Trails of Indochina** began as a boutique tour operator specialising in Vietnam, Laos, and Cambodia. Over the years, we have expanded across the greater Asian region, including South Korea, Japan, and Bhutan. All driven by the same passion: connecting travellers with the rich cultures and people of these diverse lands.

As a locally owned company with regional offices throughout Asia, we bring first-hand knowledge and deep cultural insight. Our close relationships with communities, artisans, and experts allow us to curate experiences that are both authentic and enriching.

We warmly invite you to discover our beautiful corner of the world, uncover its hidden gems, and embark on a journey that is deeply personal and truly unforgettable.



ITINERARY OVERVIEW

Number of guests: 02 persons
Room reference: Non-smoking, nice view (where possible)
Room Type: Double/Twin room

Dates	Destinations	Accommodation
Day 1 – Day 3	Chiang Rai (2 nights)	Anantara Golden Triangle Elephant Camp & Resort
Day 3 – Day 6	Upper Mekong (3 nights)	Heritage Line 'Anouvong'
Day 6 – Day 9	Luang Prabang (3 nights)	The Grand Luang Prabang Affiliated by Melia



DISCLAIMER:

- *Please be advised that this is just a primary proposal for your reference.*
- *Tour quotation is based on the suggested hotel/room categories. Price is subject to change due to availability and fluctuation in airfares.*
- *We will only proceed with the reservations upon receiving your written confirmation. We recommend your early confirmation to avoid the disappointment of unavailability and varying prices.*





Day 1: Chiang Rai Arrival (Own Tickets) – Cultural Highlights – Transfer to Hotel

Upon arrival at Chiang Rai Airport, either Domestic arrival or International arrival, proceed to the exit gate where you will find your guide waiting for you holding a Trails of Indochina signboard with your name on it. There is only one exit gate in either the domestic arrivals terminal or International arrivals terminal. If you cannot locate your guide – please call the emergency numbers **(+66) 934 644 596**.

Your Chiang Rai exploration begins at **Wat Phra Kaew**, where Thailand's revered Emerald Buddha was discovered in 1444. Though the original now resides in Bangkok, the Chiang Rai temple houses a jade replica and remains a centre for Buddhist learning. Continue to **Rai Mae Fah Luang Art and Cultural Park**, showcasing ancient Lanna artefacts, religious relics, teak-wood architecture, and exhibits on Northern Thai literature and royal development projects initiated by the late Princess Mother. Next, visit the iconic **Wat Rong Khun (White Temple)**, a contemporary masterpiece by artist Chalermchai Kositpipat. Its white façade, mirror mosaics, and surreal murals blend Buddhist themes with modern culture. End the day at a local market, sampling regional treats and enjoying the vibrant atmosphere.

NOTES:

- Approximate duration: 3.5 hours (1 hour of total land transfer, 2.5 hours of experience). The cultural highlights may be adjusted depending on your arrival flight time.
- Please note that Mae Fah Luang Museum closed on every Monday.

Afterwards, transfer to Anantara Golden Triangle Elephant Camp & Resort (approx. 1.5 hours).

Upon arrival, process check-in and relax at your hotel.

The regular check-in time is at 14:00; early check-in is NOT included and subject to availability.

Meals: Lunch & Dinner at Hotel
Accommodation: Anantara Golden Triangle Elephant Camp & Resort

Golden Triangle Luxury Explorer Package:

- Accommodation
- Daily Breakfast Buffet in Hotel's main restaurant
- Dinner & Lunch each paying night at Sala Mae Nam restaurant, Elephant bar and Opium Terrace as well as room service
- Non-alcoholic Beverages
- In room Mini-bar, refreshed daily with a selection of soft drinks and snacks
- Internet Access throughout resort

- Ticket to Opium Museum (one time per pax per stay)
- One Activity (per person) for each night stayed. Choice of:
  - Elephant Camp Experience (Walking with Giants/ Elephant Learning Experience/ Elephant Guardian)
  - Local Golden Triangle Excursion
  - Spice Spoons Cooking Class
  - 60 Minutes Spa Treatment
  - 60 Minutes Private Yoga
  - 60 Minutes Private Pilates

NOTES:
- Golden Triangle Luxury Explorer Package is inclusive of one activity per night, per person. Additional charges will apply for nay guest wishing to book a second activity.
- Advance reservations for activities are highly recommended.





Day 2: Anantara Golden Triangle Elephant Camp & Resort

Breakfast at the hotel.

Free at leisure, enjoy the hotel's facilities and amenities, and sign up for the inclusive activities.

Activity Suggestions (included in the package):
- Option 1: Morning Spice Spoons Cooking Class – Afternoon Elephant Camp Experience.
- Option 2: Morning Elephant Camp Experience – Afternoon or Evening 60 Minutes Spa Treatment.

Meals: Breakfast, Lunch, Dinner
Accommodation: Anantara Golden Triangle Elephant Camp & Resort





Day 3: Embark on Heritage Line 'Anouvong'

07:00 Meet your guide at the hotel lobby and transfer to Chiang Khong/Lao border (approx. 1.5 hours).

Welcome Desk
- Desk opening time: 07:30
- Desk closing time: 09:30

In the morning, Heritage Line extends a warm welcome to guests at the Lao immigration office. After gathering all passengers, we embark on a minivan journey to **Huay Xai Pier**, where the Heritage Line 'Anouvong' awaits. Our dedicated team facilitates your check-in and ensures the smooth handling of your luggage. Once preparations are complete, the captain charts the course for 'Anouvong's' enthralling 3-night voyage along the Upper Mekong.

As the ship progresses towards its initial destination, join our cruise director for a welcome and safety briefing in the lounge. Arriving at the confluence of the Mekong and a significant tributary, allow the gentle currents to carry you downstream, providing uninterrupted views of natural beauty.

Our journey begins at **Ban Pak Sith**, a small riverside village mainly inhabited by the Khmu ethnic minority. Life here is simple and closely tied to nature, with families primarily sustained by rice and vegetable farming. Some households continue the traditional craft of blacksmithing, producing essential tools such as knives, hoes, and spades. Here, if available, the village blacksmith will demonstrate his time-honoured methods and skills. Before returning on board, we also spend some time connecting with local students and enjoy their lively skill performance.

Before dinner, step into the storied past of Laos with an engaging onboard talk aboard Anouvong, where our expert guide delves into the rich history of the country and its former royal dynasties. Then, feel free to join us in the lounge for a cosy cinematic setting featuring "Chiang" (Laotian for "elephant"). This cinematic gem, shot in this very region in 1927 and produced by the same visionary behind the first King Kong movie, promises to set the mood for our next day's adventure.

Meals: Breakfast, Lunch, Dinner
Accommodation: Heritage Line 'Anouvong' (private cabin, shared cruise)
(Promotion Code: YearEnd#TOI01)

Exclusive Benefit: 20% discount on first spa treatment per guest

Cruise Note: All itineraries, programs, and optional tours are subject to change and will be operated as advertised on our website or through collaterals at the time of boarding.





Day 4: Huay Ting – Pakbeng – Khok Aek

For the early risers, an open invitation awaits at our daily morning yoga class on the terrace deck, where the breath-taking Mekong scenery becomes a serene backdrop.

Our journey unfolds as we arrive in the charming town of Pakbeng in the morning. Along the riverside opposite the town and nestled in the jungle lies Laos' most sustainable elephant sanctuary. Here, in an almost pristine natural setting, we have the privilege of encountering these majestic creatures. Born in Laos and once employed as logging elephants, they now find sanctuary in a peaceful and natural environment, their ability to survive in the wild having been curtailed in captivity. The sanctuary, a symbol of eco-tourism and sustainability, reflects a deep commitment to these principles. Witnessing these gentle giants in the rainforest, and learning about their unique stories, makes for an unforgettable experience.

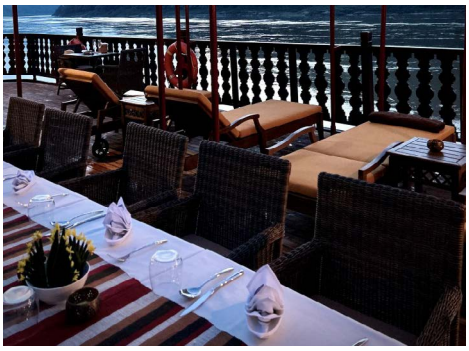
Following lunch, roll up your sleeves for a hands-on cooking class where you will learn to prepare Lao-Thai classics that you can easily recreate at home. Because nothing stirs up memories quite like the taste of a good meal.

Sailing into the afternoon, another breath-taking riverine spectacle awaits as we arrive at another Ban Khok Aek. Here, three distinct ethnic groups—Hmong, Lao Loum, and Khmu—coexist almost literally under one roof. Each group possesses its own unique history, traditions, ways of life, family dynamics, and housing styles. Venture into the village to a family home where representatives from each ethnic group will showcase and explain their differences and characteristics in day-to-day life. The theory provided the day before, through our lecture, suddenly comes alive before your eyes.

As the afternoon transitions into evening, join us at the bar for snacks and a preview of the next day's program. Before dinner, villagers grace us with a performance on the terrace deck, featuring the traditional "Kene" instrument and/or a unique dance. Later, join us in the lounge for a cosy screening of "The Rocket", a 90-minute Lao film about a boy seeking redemption in a land scarred by war.

Meals: Breakfast, Lunch, Dinner
Accommodation: Heritage Line 'Anouvong' (private cabin, shared cruise)
(Promotion Code: YearEnd#TOI01)





Day 5: Khok Aek – Ban Baw – Khok Luang – Khok Phou

Embrace the early morning as the river bathes in the sun's initial rays, offering an open invitation to partake in our daily yoga class.

After breakfast, our morning sojourn leads us to two traditional adjacent villages, where Lao Loum and Khmu communities have lived side by side for generations, each preserving their own traditions in quiet harmony. Most villagers are farmers, cultivating seasonal crops and tending small gardens, while in **Ban Baw**, a handful of women keep alive the intricate art of cotton and silk weaving. During our visit, you can witness a demonstration of this enduring craft, observing weavers as they work on traditional handlooms using labor-intensive methods that have remained unchanged through the ages. The village also has a small temple tending to the community's spiritual life, where those who wish can join the resident monks for a short private meditation session.

We go back to the ship for lunch, and we resume our meandering journey down the river toward **Khok Luang**. This village is home to the Khmu ethnic group spanning China, Laos, Thailand, Burma, and Vietnam. Strolling through the village, we gather for a Baci ceremony - a heartfelt Laotian ritual led by local elders (and possibly monks), bestowing blessings upon your journey.

Upon returning to the ship for a refresh, the evening unfolds with a cocktail on the sandbank, followed by a farewell dinner meticulously arranged in this perfect setting. Revel in the ambiance of your last evening on the Laotian Mekong River, as the hues of the blue hour gracefully give way to the tranquility of the night.

Meals: Breakfast, Lunch, Dinner
Accommodation: Heritage Line 'Anouvong' (private cabin, shared cruise)
(Promotion Code: YearEnd#TOI01)





Day 6: Khok Phou – Pak Ou – Luang Prabang

Concluding our exhilarating 3-night cruise, we approach the illustrious **Pak Ou Caves**, a prelude to our arrival in Luang Prabang. Today's breakfast, thoughtfully curated with a streamlined à la carte selection, paves the way for a diverse culinary brunch before our guests disembark.

Arriving at the Pak Ou Caves, nestled along the rocky shore of the Mekong, there are two grottoes sheltering approximately 4,000 sacred Buddhist statues and images. We delve into the lower cave, the most impressive and easily accessible. Post-cave visit, Heritage Line offers two optional choices to enhance your excursion: an adventurous kayak tour along the serene Nam Ou River or a visit to the nearby village of Ban Muang Keo, known for traditional silk weaving and Lao whisky distillation. We also have the opportunity to visit a local alcohol workshop in this village (depending on time and availability).

Back on board, relax and relish the concluding tranquil hours of our voyage, with lunch served until approximately an hour before arrival.

We arrive in the later afternoon. Upon check-out, we extend our assistance with luggage and any additional requirements, bidding you farewell at the pier in the town centre, wishing you a pleasant onward journey.

Pier location: Le Calao Pier Luang Prabang (in front of Le Calao Restaurant)
Address: Khem Khong Street, Luang Prabang, Laos

Then you will be transferred to your hotel (with a guide).

The regular check-in time is at 14:00; early check-in is NOT included and subject to availability.

Meals: Breakfast, Lunch
Accommodation: The Grand Luang Prabang Affiliated by Melia





Day 7: Early Morning Cultural Experience – Heritage Ride and Community Exchange

05:30 Meet your guide at the hotel lobby.

Guests may begin the day with one of Luang Prabang's most significant living cultural traditions.

The morning alms giving ceremony, locally known as **Tak Bat**, is an important daily Buddhist practice that has been observed by the local community for generations. Before sunrise, monks walk silently through the streets to receive alms.

Guests are welcome to observe this sacred ritual respectfully or participate if they wish. Your guide will provide cultural guidance to ensure the experience is conducted in a respectful and appropriate manner.

For guests who wish to make an offering, **advance notice (minimum one day)** is required so that the alms can be prepared in accordance with local traditions.

Guests may choose **one of the following locations** for the experience:
- Alms Giving in Luang Prabang Town
- Alms Offering in Ban Sakhong

07:00 Return to your hotel for breakfast.

NOTES:
- If you do not wish to make an offering, please keep an appropriate distance and observe the ritual in silence.
- Dress code: Shoulders, chest, and knees must be covered.

09:00 Meet your guide at the hotel lobby.

Join a scenic philanthropy biking tour through the charming streets of Luang Prabang, where peaceful roads and iconic landmarks await. After meeting your friendly guide and getting fitted for your bicycle, you'll pedal along the serene Mekong River, we stop by treasures like **Wat Xieng Thong**, famed for its stunning, intricate architecture and the **National Museum**, the former **Royal Palace** that beautifully captures Laos's rich history amidst lush, serene gardens.

Experience local culture at a bustling market, where vibrant displays of fresh meats, fruits and aromatic spices offer a glimpse into the heart of traditional Lao cuisine. Then, experience something truly special with a visit to the **Deaf & Mute Community Center**. Here, deaf and mute children receive invaluable education and vocational training in weaving, dressmaking and mechanics, empowering them for a brighter future. During your visit, you'll explore their organic garden and training facilities, weaving area, garage - where you can engage with the students and learn more about their daily lives. You'll even have the chance to join a hands-on workshop making homemade jam, one of a key source of income for the community, before sharing a heart-warming meal prepared by the centre's staff themselves.

As the tour comes to an end, you'll cycle back to downtown, crossing the charming old French bridge over the Nam Khan River. Stop at the scenic confluence of the Mekong and Nam Khan rivers to capture unforgettable photos before returning to your hotel, filled with memories of a meaningful day.

NOTES:
- Approximate duration: 07 hours
- Cycling duration:1.5-2 hours; cycling route: 14km; level: easy
- Inclusions: mountain bike with helmet, jam-making workshop, lunch, and entrance fees for downtown landmarks
- Age: suitable for guests aged 15 to 65
- A back-up vehicle is available for the cycling activity.
- Availability: National Museum (Royal Palace) closed last Thursday of every month.
- Not recommended for those with mobility issues
- The schedule of attractions and meals on the tour can be flexibly adjusted depending on the choice of morning or afternoon tour, as well as the guest's health condition and individual cycling preferences.

Meals: Breakfast, Lunch
Accommodation: The Grand Luang Prabang Affiliated by Melia





Day 8: Local Flavours & Buddhist Traditions – Kuang Si Waterfall

Breakfast at the hotel.

07:30 Meet your guide in the hotel lobby.

Your culinary journey begins at the bustling **Phosy market**, where you'll meet your local host, who previously introduced late renowned **chef Anthony Bourdain** to a home-cooked meal. She will guide you through the market, introduce you to the vendors selling fresh local ingredients used in traditional Lao cuisine. Once gathering your supplies, you'll be warmly welcomed into the host family's home, surrounded by lush farmland and organic garden. Here, you'll learn to prepare authentic dishes like **Khao Niao, Keang Nor Mai, Mok Pa, Or Lam and Jeo Mak Kheua**, all cooked in the authentic family style using a traditional fire stove.

Next, accompanied by the family, you'll carry the freshly prepared dishes to a **nearby village temple**. Upon arrival, a monk will greet and bless you in exchange for the food offerings. After the blessing, you'll be poured water as an offering and pray for loved ones. The monk will then tie a cotton string around your wrist, symbolising protection and well-wishes for your life. Return to the family's home to **enjoy the meal** you've prepared. As you dine, you'll be invited to sip on homemade Lao whisky, crafted from sticky rice, and engage in warm conversations with your host family, learning more about Lao culture and village life.

NOTES:

- Pick up point: Hotel lobby.
- Availability: Morning time only.
- Approximate duration: 15-minute transfer/way (depending on your hotel's location), 4.5-5 hours experience
- Monks do not have dinner; cooking section must be wrapped up by 10:30 and food must be delivered to temple by 11:00 at the latest.
- Inclusions: market tour, cooking class, temple food offering and blessing, meal.
- Dietary requirements can be accommodated on request, menu flexibility for allergies.
- It is required to book 1 week in advance to be well-prepared for the experience.

In the afternoon, spend a half day exploring one of Luang Prabang's most picturesque sights, the cascading **Kuang Si Waterfall** with electric turquoise waters. Depart on a 1hr drive south of Luang Prabang, with stop at **Ock Pop Tock Weaving Centre**, a social enterprise working primarily in the field of textiles, handicrafts and design. Continue on to the waterfalls, and take a leisurely hike through the natural park past the **Asian Bear Rescue Center**. Swimming in the refreshing waters is possible, although between November and January the water temperature is very cool. Enjoy your lunch before returning to your hotel by private vehicle.

NOTES:

- Tour duration: 3.5 hours
- The Kuang Si Waterfalls can get crowded on weekends so it is advised to visit during the week, if possible.

Meals: Breakfast, Lunch
Accommodation: The Grand Luang Prabang Affiliated by Melia

Day 9: Transfer to Airport – Luang Prabang Departure (Own Tickets)

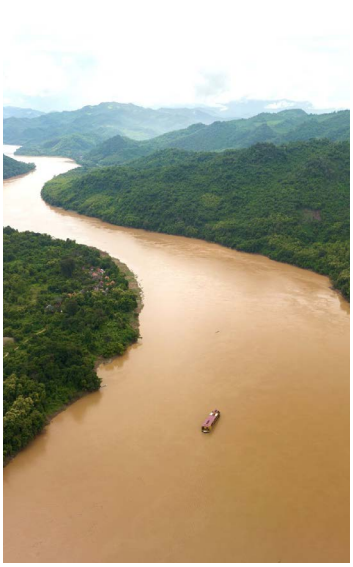
Breakfast at the hotel.

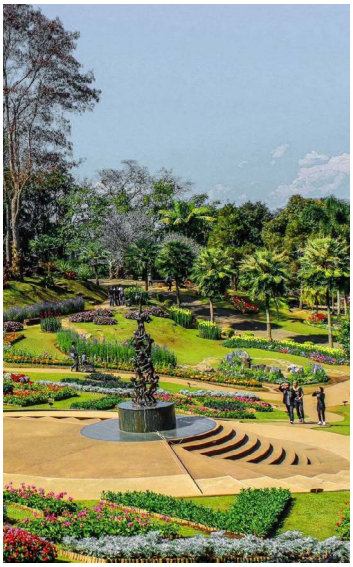
At the right time, meet your guide at the hotel lobby and transfer to the airport for your next flight.

The regular check-out time is at 12:00; late check out is NOT included and subject to availability.

Meal: Breakfast

END OF SERVICES!



All proposed images for reference only.

ANANTARA GOLDEN TRIANGLE ELEPHANT CAMP & RESORT





Give in to adventure at Anantara Golden Triangle, a mountain sanctuary surrounded by 160 acres of bamboo forest and gardens landscaped by Bill Bensley. Perched on a ridge in northern Thailand overlooking Myanmar and Laos, the resort offers easy access to the cultural heritage and natural beauty of Chiang Rai and Chiang Saen. Explore jungle-covered ancient ruins, journey through the countryside by sidecar, or discover the region's hill-tribe and Buddhist traditions in atmospheric temples.

Address: 229 Moo 1, Chiang Saen, Chiang Rai 57150
Contact: +66 53 784 084
Website: https://www.anantara.com/en/golden-triangle-chiang-rai

HERITAGE LINE 'ANOUVONG'





Inspired by the grandeur of Laos' upper Mekong, Anouvong is an intimate boutique luxury ship blending traditional Laotian artwork and ambiance with French-Colonial elegance. Guests discover remote and scenic stretches of the river in exceptional comfort, with spacious staterooms and suites designed for laid-back luxury. An intimate restaurant, tucked-away spa, and light-filled Café-Bar & Lounge with a wooden terrace complete the onboard experience. Anouvong sails between the Thai-Lao border, Luang Prabang and Vientiane, offering an exclusive way to explore the Mekong.

Contact: +84 28 353 504 88
Website: heritage-line.com/ship/anouvong

THE GRAND LUANG PRABANG AFFILIATED BY MELIÁ





Set in an almost 6-hectare estate, this picturesque resort was once the home of the nationalist hero Prince Phetsarath. Consisting of eight buildings, including a palace built in 1920, this idyllic hotel is located on a cliff that provides one of the most spectacular panoramic views in the Luang Prabang area. An exceptional travel experience where you can sleep surrounded by beautiful mountains and wild nature.

Known as the Xiengkeo Palace, The Grand Luang Prabang Affiliated by Meliá is an authentic architectural treasure that offers a peaceful retreat in a calm ambience alongside the Mekong River. A hotel with French colonial rooms with a Laotian touch and balconies with views of our well-kept gardens, lotus ponds and surroundings. A place to admire and savor the stunning views of the mountains, the river and the beautiful sunsets.

Address: Ban Xiengkeo, Khet Sangkalok PO Box 1191 Luang Prabang, 06000 Laos, Luang Prabang
Contact: +856 (71) 253851-7
Website: www.melia.com/en/hotels/laos/luang-prabang/the-grand-luang-prabang-affiliated-by-melia

PRICING

Price includes 15% commission

Date	Direction	Price based on sharing room	Single Supplement
26 Dec 26 - 03 Jan 27	Huay Xai - Luang Prabang	USD 5,800 per person	USD 2,140 per person
***** Reversed Program *****			
21 – 29 Dec 26	Luang Prabang - Huay Xai	USD 5,820 per person	USD 2,370 per person
29 Dec 26 – 06 Jan 27	Luang Prabang - Huay Xai	USD 5,880 per person	USD 2,400 per person

INCLUSIONS

INCLUSIONS	NON-INCLUSIONS
▫ Overnight accommodation including daily breakfast, hotels tax and service charges ▫ 4 days 3 nights Heritage Line 'Anouvong' (Shared cruise/private cabin) ▫ Private transfers and transportation on tour ▫ Sightseeing with local English-speaking guides (one guide in each city) ▫ Entrance fees and boat rides ▫ Meals as specified (meals only, no drinks/ water) ▫ Cold towels and water on sightseeing days	▫ Airport Assistance Service ▫ Separate luggage truck ▫ Visa ▫ Other meals where not mentioned in the program ▫ Drinks/water at included lunches and dinners ▫ Other flights & airport taxes ▫ Hotel early check in/ Late check-out ▫ Overweight luggage ▫ Personal expenses ▫ Travel insurance ▫ Tips & gratuities ▫ Other services not listed in inclusive column

NOTES

- The daily order of sightseeing is subject to change.
- Transfer times are approximate and subject to local conditions at the time of travel.
- BUDDHA IMAGES IN THAILAND: According to Thai Law, foreigners are not allowed to take any Buddha images out of the country. However, if you can produce proof of purchase with a certificate and receipt from the shop, customs may allow you to take the image out but this is not guaranteed and Trails of Indochina cannot influence the decision of the Thai Customs Department. Please be aware that if you are travelling through Thailand and have Buddha images from other countries, i.e. Cambodia, Laos or Vietnam, Thai Customs Officials will require the same proof of purchase. Trails of Indochina cannot assist with Thailand Customs department and cannot be held accountable for any confiscated items.
- Please refer to the pre-departure guide which has been provided with this proposal.

OPTIONAL ADD-ONS

Click on the link to find out more experiences to add to your itinerary:

Tailored_Experience_LAOS Collection

Tailored_Experience_THAILAND Collection

GENERAL BOOKING CONDITIONS

PAYMENT

- 60% of the total tour cost to be deposited upon commitment of the tour. **This deposit is non-refundable.**
- 40 % of the total tour cost to be paid 30 days prior to arrival date.
- 100% of the total tour is required 30 days prior departure or within 24 hours of confirmation if travelling within 30 days from departure.

CANCELLATION

Any cancellations must be made in writing.

- Non-refundable deposit 60% for all confirmed booking.
- 14 - 8 days prior to arrival date: 80% of the total tour cost
- 7 days or less prior to arrival date: 100% of the total tour cost.

Special conditions: Depending on airlines, hotels, cruises' cancellation policies, the above conditions may be modified.

COUNTRY OVERVIEW

Please refer to the links below for Country Overview:

Laos Country Overview

Thailand Country Overview

PRE-DEPARTURE GUIDES

Please refer to the links below for your pre-departure guides:

Laos Predeparture Guides

Thailand Predeparture Guides

VISAS

VISA REQUIREMENTS FOR ARRIVAL BY AIR

Please ensure your passport is valid more than 6 months from the date of return for every country you are visiting. Please also ensure there is sufficient space in your passport to allow for all immigration procedures, taking note that some South East Asian countries take up a full page for the visa sticker and need yet more space on a separate page for entry & exist stamps.

Kindly note that visa service is not included in our proposal. Please contact Trails of Indochina for any visa service or guidance. Please refer to the following links for more information about Visa in each destination.

Laos Visa Information

Thailand Visa Information

TRIP AND TRAVEL INSURANCE

The tour price does not include personal insurance. Travellers are highly recommended to purchase Trip Insurance & Travel Insurance upon commitment of the booking in case of force majeure. Trip Insurance covers the cost of your trip should you be forced to cancel your trip before you start the trip. Travel Insurance covers such costs as emergency and medical evacuation, hospital fees, property loss, etc. which could possibly happen during the trip. If you would like Trails of Indochina to have a copy of your Trip Insurance & Travel Insurance information in case of emergency, please forward these details to your agent who will in turn forward to our office.